## **BMD Securities Limited**

## **Investor Complaints Data**

Data for Month Ending- October- 2024

S.No.	Received From	Carried forward from Previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution
						Pending for les than 3 months	Pending for more than 3 months	time (in days)
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

## **Trend of Monthly Disposal of Complaints**

S.No.	Month	Carried forward fromprevious month	Received	Resolved	Pending
1	Aug-22	0	0	0	0
2	Sep-22	0	0	0	0
3	Oct-22	0	0	0	0
4	Nov-22	0	0	0	0
5	Dec-22	0	0	0	0
6	Jan-23	0	0	0	0
7	Feb-23	0	0	0	0
8	Mar-23	0	0	0	0
9	Apr-23	0	0	0	0
10	May-23	0	0	0	0
11	Jun-23	0	0	0	0
12	Jul-23	0	0	0	0
13	Aug-23	0	0	0	0
14	Sep-23	0	0	0	0
15	Oct-23	0	0	0	0
16	Nov-23	0	0	0	0
17	Dec-23	0	0	0	0
18	Jan-24	0	0	0	0
19	Feb-24	0	0	0	0
20	Mar-24	0	0	0	0
21	April-24	0	0	0	0
22	May-24	0	0	0	0
23	June-24	0	0	0	0
24	July-24	0	0	0	0
25	August-24	0	0	0	0
26	September-24	0	0	0	0
27	October-24	0	0	0	0

Grant Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any

 $<sup>^{\</sup>star\star}\text{Should}$  include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the	Pending at the end
1	2017-18	U	U	0	U
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	0	0	0