

**BMD Securities Limited**  
**Investor Complaints Data**

Data for Month Ending- November- 2024

| S.No. | Received From           | Carried forward from Previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average Resolution time (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|       |                         |                                     |                           |               |          | Pending for les than 3 months   | Pending for more than 3 months |                                   |
| 1     | Directly from Investors | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 2     | SEBI (Scores)           | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 3     | Depositories            | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 4     | Stock Exchanges         | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 5     | Other Sources (If any)  | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
|       | Grand Total             | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |

## Trend of Monthly Disposal of Complaints

| S.No. | Month              | Carried forward from previous month | Received | Resolved | Pending  |
|-------|--------------------|-------------------------------------|----------|----------|----------|
| 1     | Aug-22             | 0                                   | 0        | 0        | 0        |
| 2     | Sep-22             | 0                                   | 0        | 0        | 0        |
| 3     | Oct-22             | 0                                   | 0        | 0        | 0        |
| 4     | Nov-22             | 0                                   | 0        | 0        | 0        |
| 5     | Dec-22             | 0                                   | 0        | 0        | 0        |
| 6     | Jan-23             | 0                                   | 0        | 0        | 0        |
| 7     | Feb-23             | 0                                   | 0        | 0        | 0        |
| 8     | Mar-23             | 0                                   | 0        | 0        | 0        |
| 9     | Apr-23             | 0                                   | 0        | 0        | 0        |
| 10    | May-23             | 0                                   | 0        | 0        | 0        |
| 11    | Jun-23             | 0                                   | 0        | 0        | 0        |
| 12    | Jul-23             | 0                                   | 0        | 0        | 0        |
| 13    | Aug-23             | 0                                   | 0        | 0        | 0        |
| 14    | Sep-23             | 0                                   | 0        | 0        | 0        |
| 15    | Oct-23             | 0                                   | 0        | 0        | 0        |
| 16    | Nov-23             | 0                                   | 0        | 0        | 0        |
| 17    | Dec-23             | 0                                   | 0        | 0        | 0        |
| 18    | Jan-24             | 0                                   | 0        | 0        | 0        |
| 19    | Feb-24             | 0                                   | 0        | 0        | 0        |
| 20    | Mar-24             | 0                                   | 0        | 0        | 0        |
| 21    | April-24           | 0                                   | 0        | 0        | 0        |
| 22    | May-24             | 0                                   | 0        | 0        | 0        |
| 23    | June-24            | 0                                   | 0        | 0        | 0        |
| 24    | July-24            | 0                                   | 0        | 0        | 0        |
| 25    | August-24          | 0                                   | 0        | 0        | 0        |
| 26    | September-24       | 0                                   | 0        | 0        | 0        |
| 27    | October-24         | 0                                   | 0        | 0        | 0        |
| 28    | November-24        | 0                                   | 0        | 0        | 0        |
|       | <b>Grant Total</b> | <b>0</b>                            | <b>0</b> | <b>0</b> | <b>0</b> |

\*Should include complaints of previous months resolved in the current month, if any

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

| S. No. | Year        | Carried forward from previous year | Received during the year | Resolved during the | Pending at the end |
|--------|-------------|------------------------------------|--------------------------|---------------------|--------------------|
| 1      | 2017-18     | 0                                  | 0                        | 0                   | 0                  |
| 2      | 2018-19     | 0                                  | 0                        | 0                   | 0                  |
| 3      | 2019-20     | 0                                  | 0                        | 0                   | 0                  |
| 4      | 2020-21     | 0                                  | 0                        | 0                   | 0                  |
| 5      | 2021-22     | 0                                  | 0                        | 0                   | 0                  |
| 6      | 2022-23     | 0                                  | 0                        | 0                   | 0                  |
| 7      | 2023-24     | 0                                  | 0                        | 0                   | 0                  |
| 8      | 2024-25     | 0                                  | 0                        | 0                   | 0                  |
|        | Grand Total | 0                                  | 0                        | 0                   | 0                  |